



DOHA TRANSPARENCY POLICY

1. Introduction

Door of Hope Australia Inc. (DOHA) is committed to being transparent in our work and accountable to our stakeholders, supporters, and the communities we serve. We believe that transparency builds trust and improves the effectiveness of our development programs. We are committed to disclosing timely, relevant, and accurate information in formats that are accessible to all.

2. Information Disclosure Standard

DOHA operates on a "presumption of openness." We aim to make the following information publicly available:

- **Legal and Governance:** Our legal status (Registered Association), ABN, Constitution, and Governance Structure.
- **Leadership:** The names of our Board of Directors and key management personnel.
- **Vision and Strategy:** Our mission, Christian values, and strategic goals.
- **Financial Performance:** Annual audited financial statements and a breakdown of where funds are spent.
- **Program Impact:** Updates on project progress, outcomes, and evaluations.

3. Financial Management and Integrity

DOHA ensures the highest level of financial transparency:

- **External Audit:** DOHA is externally audited each year by an independent qualified auditor.
- **Availability:** A full copy of the audit report is included in the DOHA Annual Report and published on our website.
- **Efficiency:** We report on the ratio of administrative costs to program spending to show donors how their money is used effectively.

4. Project and Partner Transparency

- **Reporting:** We provide regular updates to stakeholders and donors via our website, newsletters, and Annual Report.
- **Partner Roles:** We disclose our formal partnerships and the role these partners play in delivering aid and development.
- **Locally-Led Results:** We aim to share project evaluations and "lessons learned" to contribute to the wider development sector's knowledge.

5. Access to Policies

DOHA proactively shares policies that are relevant to external stakeholders. The following are made available on our website:

- Privacy Policy
- Child Safeguarding Policy
- Prevention of Sexual Exploitation, Abuse, and Harassment (PSEAH) Policy
- Complaints Handling Policy
- Separation of Development and Non-Development Policy

6. Information Requests

Beyond our proactive disclosures, individuals may request specific information.

- **Process:** Requests can be made to Michelle Harry at mharry@doorofhope.com.au or by calling 03 9584 9531.
- **Timeline:** We aim to respond to all information requests within 14 days.
- **Exclusions:** DOHA will not disclose information that violates the privacy of others, compromises the safety of our staff or partners, or contains commercially sensitive data.

7. Stakeholder Accountability

We are particularly committed to being transparent with the communities we serve (primary stakeholders). This includes:

- Explaining who DOHA is and what we plan to do.
- Sharing how much money is allocated to their community projects.
- Clearly explaining how they can make a complaint or provide feedback if they are unhappy with our work.

8. Policy Review

The DOHA Transparency Policy will be reviewed every two years by the Board of Directors to ensure it remains consistent with ACFID standards and the ACNC Governance Standards.

Last Reviewed: 15th September 2026

Next Review: [Date + 2 Years]